



Support for energy bills

The government recently announced a support scheme to help people with their energy bills (see the enclosed leaflet).

Some time after 1 April, Crawley Borough Council will be making a payment of £150 to those households that qualify. If we believe you qualify and you pay your council tax by Direct Debit, the £150 payment will be made to your bank account automatically, and will not require any action by you. Your payment date will depend on the date you pay your council tax.

If we believe you qualify for the £150 but you do not pay your council tax by Direct Debit, the council will be in touch in the coming weeks to advise you of the action you will need to take to obtain payment of the £150.

[crawley.gov.uk/energyrebate](https://www.crawley.gov.uk/energyrebate)





The precise details of this scheme were provided by the government on 23 February, and so at the time of producing your annual council tax notice, we are working hard to put everything in place to enable us to be able to administer the government's scheme.

The £150 payment will be made to all households resident in properties in council tax bands A to D, as well as those resident in band E properties receiving council tax disabled banding relief.

We will be able to make the payment to you more quickly if you have a Direct Debit set up on your council tax account as we will have your bank account details. Visit [crawley.gov.uk/payments](https://www.crawley.gov.uk/payments) and the back of your demand notice to set up a Direct Debit.

For those who do not qualify for the above scheme, including those in bands E to H, a discretionary scheme will also be in operation to help other energy payers.

For full details of who qualifies, and how to apply, visit [crawley.gov.uk/energyrebate](https://www.crawley.gov.uk/energyrebate)

You will not be able to apply until shortly after 1 April. Please therefore keep an eye on [crawley.gov.uk/energyrebate](https://www.crawley.gov.uk/energyrebate) for updates and links to make your application.

If you do not pay your council tax by Direct Debit, as soon as we have further information we will contact you. Please do not contact us before this time.

Please note this £150 energy support payment is separate from your council tax charge – it is not a reduction on your council tax charge. The council tax instalments that you need to pay are shown on the enclosed demand notice.

[crawley.gov.uk/energyrebate](https://www.crawley.gov.uk/energyrebate)